



कर्मचारी राज्या बीमा निगम  
শ্রম এবং রোজগার মন্ত্রণালয়, ভারত সরকার  
कर्मचारी राज्य बीमा निगम  
(श्रम एवं रोजगार मंत्रालय, भारत सरकार)  
EMPLOYEES' STATE INSURANCE CORPORATION  
(Ministry of Labour & Employment, Govt. of India)



উপ ক্ষেত্রীয় কার্যালয়, ব্যারাকপুর  
জি.বি. ব্লক, প্লট-৬, সেক্টর-III, সল্ট লেক, কলকাতা-৭০০০৯৭  
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No. 40.Z.17/12/2007-EDP-Genl.

दिनांक Dated: 24/07/24

### परिपत्र Circular

मुख्यालय के परिपत्र संख्या I-19014/2/2021-आईसीटी दिनांक 18.07.2024 के अनुसरण में सभी क्षेत्रीय कार्यालयों से परियोजना पंचदीप 1.0 के विभिन्न मॉड्यूल जैसे बीमा, राजस्व, एचआईएस, ईआरपी आदि के संबंध में उनकी सूक्ष्म प्रतिक्रिया प्रदान करने के लिए अनुरोध किया जाता है।

Pursuant to the Hqrs' Circular No. I-19014/2/2021-ICT dated 18.07.2024, all the field offices are requested to provide their Insightful feedback regarding different modules of Project Panchdeep 1.0, including insurance, Revenue, HIS, ERP, etc.

क.रा.बी. निगम के कार्य समय के साथ अधिक जटिल हो गए हैं और लाभार्थियों की अपेक्षाएँ बढ़ गई हैं। इन चुनौतियों का समाधान करने के लिए, क.रा.बी. निगम को अपने ई-गवर्नेन्स प्लेटफॉर्म को अपग्रेड करने की आवश्यकता है, क्योंकि मौजूदा पंचदीप 1.0 सिस्टम पुराना हो गया है और इसकी स्केलेबिलिटी में कमी है। क.रा.बी. निगम Deloitte Touche Tohmatsu India LLP नामक परामर्श फर्म की मदद से एक नया, भविष्य-सामर्थ्य प्लेटफॉर्म, पंचदीप 2.0, विकसित करने की योजना कर रही है। यह फर्म नए सिस्टम के डिजाइन, कार्यान्वयन और प्रबंधन करने में सहायता करेगी।

ESIC's tasks have become increasingly complex and expectations from beneficiaries are rising. To address these challenges, ESIC needs to upgrade its e-governance platform, as the current Panchdeep 1.0 system is outdated and lacks scalability. ESIC plans to develop a new, future-ready platform, Panchdeep 2.0, with the help of consulting firm Deloitte Touche Tohmatsu India LLP. This firm will assist in designing, implementing, and managing the new system.

अतः सभी शाखाओं एवं शाखा कार्यालयों से अनुरोध है कि वर्तमान प्रणाली (पंचदीप 1.0) पर अपनी प्रतिक्रिया और सुझाव, यदि कोई हो तो, प्रदान करें जो कि इस transition में सहायक हों। अपनी टिप्पणियाँ संबंधित दस्तावेजों के साथ '[ad-ict@esic.nic.in](mailto:ad-ict@esic.nic.in)' पर ई-मेल करें और ICT SRO, BKP ([ramesh.shaw@esic.gov.in](mailto:ramesh.shaw@esic.gov.in)) को भी एक प्रति भेजें।

Therefore, it is requested to all Branches and Branch Offices to send feedback and suggestions, if any, on the current system (Panchdeep 1.0) to aid in the transition. Comments should be sent to '[ad-ict@esic.nic.in](mailto:ad-ict@esic.nic.in)' attaching relevant documents and also send a copy to ICT SRO, BKP ([ramesh.shaw@esic.gov.in](mailto:ramesh.shaw@esic.gov.in)).

इसे सक्षम प्राधिकारी के अनुमोदन से जारी किया गया है।

This has been issued with kind approval of the Competent Authority.

**Signed by Ramesh Shaw**

**Date: 24-07-2024 17:39:58**

(रमेश साव/Ramesh Shaw)

सहायक निदेशक Assistant Director (ICT Br.)

उ.क्षे.कार्यालय, बैरकपुर/Sub Regional Office Barrackpore

Copy to:

1. All The BOs/BMs/OSs/SSOs under Sub Regional Office Barrackpore,



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**EMPLOYEES' STATE INSURANCE CORPORATION**  
(Ministry of Labour & Employment, Govt. of India)



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Headquarters

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**No. I-19014/2/2021-ICT**

**Dated: 18.07.2024**

### **Circular**

Kind reference is invited towards the intricate nature of tasks carried out by ESIC. Further, over recent years, the complexity of tasks undertaken by ESIC has notably intensified. Furthermore, in the coming years, the functions that will be performed by the ESI Corporation would become more and more diverse, and and therefore, expectations of our IPs/ beneficiaries are bound to increase. In these circumstances, we have to leverage information technology to ensure that delivery standards are continuously upgraded and complexities of managing a large and diverse Organisation like ESIC and its related offices under the State Governments, are properly addressed.

However, the existing e-governance platform of ESIC, Panchdeep 1.0, is becoming technologically outdated and is less scalable. It has started showing strains in terms of its adaptability, user friendliness and infrastructural / connectivity facilities. A new platform shall be needed which shall be future ready without showing strains in any aspect, whether connectivity or adaptability or ease of operation or Security. ESIC aims to build a new-age e-governance project (Panchdeep 2.0) from scratch.

In this connection, ESIC has engaged an Consulting Entity for Project Management (CEPM) agency, namely M/s Deloitte Touche Tohmatsu India LLP. This consulting entity will assist ESIC, in designing roadmap and getting it implemented through technological improvisations in terms of hardware, software, connectivity and business re-engineering to make it more flexible, adaptable and user friendly. The consulting services will assist ESIC in both project development and project management. The agency will assist in selection of a service provider, project management, implementation and monitoring.

In light of the above, all field offices are requested to provide their valuable suggestions and comments regarding different modules of Project Panchdeep 1.0, including Insurance, Revenue, HIS, ERP, etc. These inputs will aid in facilitating the transition to Panchdeep 2.0.

Comments/ suggestions may be sent to the email ID 'ad-ict@esic.nic.in' giving complete reference preferably with relevant documents.

**Signed by Mona Varma**

**Date: 18-07-2024 22:59:28**

**Dr. Mona Varma**

**Dy. Medical Commissioner (ICT Division)**

**Copy To:**

1. IC (NTA)/ Zonal Insurance Commissioner(s)/ Zonal Medical

Commissioner(s)

2. Regional Directors/Directors(I/c)/Jt. Directors(I/c) of all ROs/SROs
3. Medical Superintendents of all ESIC Medical Hospitals
4. D(M) Delhi/ D(M) Noida / Director NTA
5. Dean, all ESIC Medical Colleges and Hospitals
6. Website Content Manager for uploading on website.